

REPLIES TO THE PREBID QUERIES

OF

Request for Proposal (RFP) for An Integrated Software for Development, Implementation and Maintenance of Online Land Management System for Asansol Durgapur Development Authority

Memo No: ADDA-11015(99)/ DGP-IT(ADDA)/1054/2026-27 Dated : 31.07.2026

Tender ID -2026_ADDA_1035674_1

Sl No.	Queries Raised	Replies
1.	Eligibility Criteria: Page no-12 request that this clause be modified to allow participation of firms registered anywhere in India, with a provision that the successful bidder may register/open an office in West Bengal within 30 days from the date of issuance of the Purchase Order/Work Order.	The Bidder needs to have valid Trade License in West Bengal at the time of submission of Bids
2.	Proposal Evaluation: Page No-18 We request the Authority to kindly specify the minimum educational qualification required for each of the above-mentioned resource categories for better understanding and uniform compliance by all bidders. Further request that a self-declaration/certification issued by the HR Head/Authorized Signatory of the bidder organization, certifying the payroll strength and resource details, be accepted as documentary evidence for evaluation purposes.	The educational qualification will differ in Role and experiences in different industries so it's not possible to set qualification criteria. For successful running of the project in the Authority the mentioned roles will be required.
3	Bid Submission End Date: 18-Aug-2026 03:00 PM Request the Authority to kindly extend the bid submission deadline by 7 (seven) days after the date of publication of the Pre-Bid responses.	Extension of any at present is not under the purview of the Authority as of now.
4.	What will be the engagement model for this initiative: Fixed Cost / Dedicated Team / Time & Material / Flexi-Hours / Hybrid.	Fixed Cost
5.	Requirements outside the agreed scope be handled through a formal Change Request (CR) mechanism	Till the process of Go Live and post running all changes will be considered under the Project. However any major changes after Go Live which the Authority considers will be through the Change Request.
6.	Complete list of land-related processes/modules that are currently operational and those proposed to be automated/upgraded. (Indicate the current process, key activities, decision points, approval stages, manual interventions and expected system automation)	The proposed modules are defined in the Bid Document. All Current process and practices will be briefed to the selected bidder during preparation of SRS

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7.	Provide the business rules, eligibility criteria and calculation logic applicable across the processes, particularly for annual ground rent, arrears, penalties, interest, rebates, transfer, mortgage, sub-let, commercial usage and other applicable charges. (Identify any exceptions or case-specific rules)	Will be discussed in details during preparation of SRS
8.	Explain the complete approval and RBAC structure across all processes, approval hierarchy, maker-checker requirements, delegation/reassignment, rejection and resubmission, escalation/SLA requirements, and audit-trail expectations.	The designed Portal will be Role based with maker-checker requirements. Details will be discussed during preparation of SRS
9.	All existing and proposed system integrations, including the land database, online payment collection system, third-party applications, authentication systems and any other departmental systems. (Specify the purpose of each integration, data exchanged, direction/frequency of data flow and availability of APIs)	An existing payment gateway interface portal is already active in the Authority and all future portals to be integrated with the existing portal. Details will be discussed during preparation of SRS
10.	Current payment and financial transaction workflow, including demand generation, payment initiation, reconciliation, arrears, partial/failed payments, refunds, reversals, penalties and receipt generation, and clarify which system will be the system of record for each transaction.	An existing payment gateway interface portal is already active in the Authority and all future portals to be integrated with the existing portal. Details will be discussed during preparation of SRS
11.	he reporting and MIS requirements, including mandatory Go-Live reports, dashboards, ad-hoc reports, filters/drill-downs, export formats, scheduled distribution, user access and any existing reports that need to be modified or replaced.	Will be discussed during SRS and project implementation stage the requirement of various reports to be generated through the system
12.	The expected technical, hosting and post-Go-Live support model, including State Data Centre infrastructure, environments, technology/OS/database standards, DR requirements, backup/security responsibilities, monitoring, SLA/support hours, on-site support and the expected scope of three-year maintenance and future business-rule/process changes	It will be responsibility of the selected bidder for hosting and running of the application in the State Data Centre. All relevant points mentioned will be covered during the maintenance period
13.	Relax the minimum experience requirement from 5 years to 3 years, or allow firms having successfully completed similar software development projects for Government/PSU/Private organizations to participate.	The selection will be based through QCBS Model.
14.	The minimum annual turnover requirement from ₹1.00 Crore to ₹40 Lakhs, or provide suitable exemption/relaxation foreligible MSMEs and DPIIT-recognized Startups having relevant technical experience and successful project execution and other relevant consideration such as ISO, CMM Certification, relaxation of Experience Certification	Not yet under the purview of consideration
15.	The RFP doesnot disclose an estimated project cost or contract value	The BOQ to be submitted is Module wise Lump Sum value.

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16.	The RFP doesnot specify whether MSME/Udyam-registered forms are eligible for exemption of EMD waiver.	Any exemption is not allowed
17.	Whether any Consortium/ Joint Venture be allowed	No
18.	Marking System	The marking criteria is already defined in the RFP along with the maximum mark.


Chief Executive Officer
Aşansol Durgapur Development Authority
